



The Gateshead Housing Company Board of Directors

Thursday 10 November 2011 at 10am
To be held in the Board Room, Keelman House, Fifth Avenue
Business Park, Fifth Avenue, Team Valley Trading Estate,
Gateshead, Tyne and Wear

Agenda

Item	Business
1.	Apologies for Absence
2.	Declarations of Interest <u>ITEM FOR DISCUSSION</u>
3.	Decent Homes Programme Presentation by Chief Executive <u>ITEMS FOR DECISION</u>
4.	Minutes (Pages 3-10) To approve as a correct record the minutes of the last meeting of the Board held on 22 September 2011
5.	Matters Arising
6.	Board Membership (Pages 11-12) Report of Director of Corporate Services
7.	Board Member Applications to be Reappointed Beyond the Maximum Term of Office (Pages 13-15) Report of Director of Corporate Services

Contact: Stuart Gibson Tel: (0191) 433 5308 Date: 4 November 2011

Item	Business
8.	Review of Board and Committee Structure (Pages 16-26) Report of Director of Corporate Services
9.	Strategic Risk Register (Pages 27-35) Report of Director of Corporate Services
10.	Transfer of Accounts – Former Tenant Arrears (Pages 36-38) Report of Director of Corporate Services
<u>ITEMS FOR INFORMATION</u>	
11.	Minutes of Asset Management Committee held on 20 October 2011 (Pages 39-44) Attached
12.	Minutes of Resources and Audit Committee held on 27 October 2011 (Pages 45-49) Attached
13.	Minutes of Customers and Communities Committee held on 2 November 2011 (Pages 50-58) Attached
14.	Performance – 2nd Quarter 2011/12 (Pages 59-77) Report of Chief Executive
15.	Service Standards Performance – Six-Monthly Update 2011/12 (Pages 89-107) Report of Chief Executive
16.	<i>The following information item is available to download from the company's website: -</i> (i) Forward Plan Report of Chief Executive
17.	Feedback from Outside Bodies and Events
18.	Items for Future Agendas
19.	Date and Time of Next Meeting To be agreed
20.	Exclusion of the Press and Public The Board may wish to exclude the press and public during consideration of the remaining business in accordance with the categories 1 and 4 of the company's Access to Information Rules