



## The Gateshead Housing Company Board of Directors

Wednesday 17 March 2010 at 10am

To be held in the Board Room, Keelman House, Fifth Avenue  
Business Park, Fifth Avenue, Team Valley Trading Estate,  
Gateshead, Tyne and Wear

### *Agenda*

| Item | Business   |
|------|--|
| 1.   | <b>Apologies for Absence</b>   |
|      | <b><u><a href="#">ITEMS FOR DECISION</a></u></b>   |
| 2.   | <b>Minutes (Pages 4-15)</b><br>To approve as a correct record the minutes of the last meeting of the Board held on 21 January 2010 |
| 3.   | <b>Matters Arising</b>   |
| 4.   | <b>Review of Directors Expenses Scheme (Pages 16-18)</b><br>Report of Director of Finance  |
| 5.   | <b>Governance Issues (Pages 19-21)</b><br>Report of Director of Finance  |
| 6.   | <b>Service Standards and Tenants and Leaseholders Guide (Pages 22-70)</b><br>Report of Director of Housing Management              |
| 7.   | <b>Social Housing Equality Framework Consultation (Pages 71-85)</b><br>Report of Director of Finance                               |

Contact: Stuart Gibson Tel: (0191) 433 5308 Date: 10 March 2010

| Item | Business  |
|------|---|
|      | <b><u>ITEMS FOR INFORMATION</u></b>   |
| 8.   | <b>Minutes of Asset Management Committee held on 4 March 2010 (Pages 86-90)</b><br>Attached   |
| 9.   | <b>Minutes of Customer and Communities Committee held on 8 March 2010 (Page 91-92)</b><br>Attached  |
| 10.  | <b>Minutes of Resources and Audit Committee held on 9 March 2010 (Pages 93-100)</b><br>Attached   |
| 11.  | <b>Housing Revenue Account and Medium Term Financial Strategy 2010/11 – 2012/13 (Pages 101-123)</b><br>Report of Chief Executive  |
| 12.  | <b>Management Accounts – January 2010 (Pages 124-134)</b><br>Report of Director of Finance  |
| 13.  | <b>Feedback from Outside Bodies and Events</b>  |
| 14.  | <b>Items for Future Agendas</b>   |
|      | <b><u>ITEM FOR DISCUSSION</u></b>   |
| 15.  | <b>Governance Improvement Plan 2010 (Pages 135-145)</b><br>Report of Director of Finance  |
| 16.  | <b>Date and Time of Next Meeting</b><br>The next meeting of the Board will be held on Wednesday 12 May 2010 at 10am in the Board Room at Keelman House, Fifth Avenue Business Park, Fifth Avenue, Team Valley Trading Estate, Gateshead   |
| 17.  | <b>Exclusion of the Press and Public</b><br>The Board may wish to exclude the press and public during consideration of the remaining business in accordance with the category 1, 4, 5 and 6 of the company's Access to Information Rules. |