



The Gateshead Housing Company Board of Directors

Thursday 22 September 2011 at 10am
To be held in the Board Room, Keelman House, Fifth Avenue
Business Park, Fifth Avenue, Team Valley Trading Estate,
Gateshead, Tyne and Wear

Agenda

Item	Business
1.	Apologies for Absence
2.	Declarations of Interest
	<u>ITEMS FOR DECISION</u>
3.	Minutes (Pages 4-11) To approve as a correct record the minutes of the last meetings of the Board held on (a) 14 and (b) 26 July 2011
4.	Matters Arising
5.	Risk Appetite (Pages 12-13) Report of Director of Corporate Services
	<u>ITEMS FOR INFORMATION</u>
6.	Minutes of Resources and Audit Committee held on 28 July 2011 (Pages 14-21) Attached
7.	Minutes of Customers and Communities Committee held on 3 August 2011 (Pages 22-27) Attached

Contact: Stuart Gibson Tel: (0191) 433 5308 Date: 15 September 2011

Item	Business
8.	Performance – 1st Quarter 2011/12 (Pages 28-55) Report of Chief Executive
9.	Repairs Retender (Pages 56-59) Report of Director of Corporate Services
10.	Annual Report for Tenants and Leaseholders 2010/11 (Pages 60-79) Report of Director of Corporate Services
11.	Sheltered Scheme Review (Pages 80-96) Report of Director of Customers and Communities
12.	Clasper Village (Pages 97-111) Report of Director of Customers and Communities
13.	<i>The following information items are available to download from the company's website: -</i>
	(i) TPAS Equality and Diversity Award Report of Director of Corporate Services
	(ii) UK Housing Awards Report of Director of Corporate Services
	(iii) Petitions Update Report of Chief Executive
	(iv) Outstanding Issues Report of Chief Executive
	(v) Forward Plan Report of Chief Executive
14.	Feedback from Outside Bodies and Events
15.	Items for Future Agendas
	<u>ITEMS FOR DISCUSSION</u>
16.	Housing Options Review Verbal update by Chief Executive
17.	Self-Financing Verbal update by Director of Corporate Services
18.	Impact of Welfare Reform (Pages 112-116) Report of Director of Customers and Communities

Item	Business
19.	Date and Time of Next Meeting The next meeting of the Board will be held on Thursday 10 November 2011 at 10am in the Board Room at Keelman House, Fifth Avenue Business Park, Fifth Avenue, Team Valley Trading Estate, Gateshead
20.	Exclusion of the Press and Public The Board may wish to exclude the press and public during consideration of the remaining business in accordance with the categories 1 and 4 of the company's Access to Information Rules