

Tenancy agreement for your views

Gateshead Council and The Gateshead Housing Company are looking to get your views on updating the tenancy agreement.

What is the tenancy agreement?

The tenancy agreement is the legal document you sign when you become a Gateshead Council tenant.

By signing it you agree to a set of conditions on how you will maintain your home, keep up with your rent payments and how you, your family and visitors will behave.

Is it important?

Yes – very important.

Not only does it spell out your responsibilities as a tenant, but it also shows the legal responsibilities Gateshead Council has as your landlord.

The current tenancy agreement covers these areas:

- Secure tenants
- Introductory tenants
- Rights for both secure and introductory tenants
- Our responsibilities
- Rent and other payments
- Repairs and maintenance
- Living in your home
- Furniture
- Living in your community
- Moving house
- Service of notices and requesting written permission.



Why change it?

The tenancy agreement was last updated in 2008.

Gateshead Council, with the help of The Gateshead Housing Company, now needs to review the agreement.

This is to ensure it is in line with legislation, is enforceable and updated to reflect any necessary changes to the way homes are managed.

What changes could be made?

As we said above, changes to legislation and how homes are managed means the agreement needs reviewing.

Potential changes, including some based on what residents have told us since the last update, are changes in legislation (the law), plus updates on:

- Antisocial behaviour
- Gardens
- Fences
- Hedges
- Repairs
- Improvements
- Animals
- Communal areas
- Equality
- Diversity
- Charges
- Gas servicing.

Give us your views

Please take a few minutes to complete the survey.

After consultation, tenants will be sent details of the proposed changes and be asked for their views.

All comments received will be considered and, where appropriate, included in the new agreement, which will then need to be approved by Gateshead Council.

Tenants will then be sent details of the approved changes at least 28 days before the new agreement takes effect.

To find out more contact the Involvement Team on **0191 433 5357**, e-mail **involve@gatesheadhousing.co.uk** or visit **www.gatesheadhousing.co.uk**

Review of tenancy agreement



Date:

Office/scheme:

Tenant

Prospective/future tenant

Other:

Name:

Address:

Postcode:

Tel:

E-mail:

1. Are you aware of the terms of your tenancy agreement? Yes No

2. If there are any areas in the agreement you are not clear about or you don't understand please write them below.

3. If there are any issues you think should be included in it please write them below.

4. We are also looking at the format of the agreement. If you have any suggestions to help you read and understand it better please write them below.

5. This consultation exercise is the first stage of the review and other consultation will follow. Would you be interested in taking part? Yes No

6. If you have any further questions regarding the tenancy agreement please write them below.

Thank you for giving us your views.

