

## Report to the Board

16 January 2014



**Title:** Outstanding Issues

**Report of:** Managing Director

### Purpose of Report

1. To inform the Board of outstanding issues for which it has requested further reports.

### Background

2. From time to time, the Board requests further information at a later date on a particular issue it has considered.
3. In order for the company to be seen as being open and transparent, a quarterly report of any outstanding issues will be presented to the Board for information.
4. The report gives details of when the issue was considered by the Board and the date members can expect a further report.
5. A number of issues are also referred to the appropriate committee.

### Outstanding Issues

6. The following issues are currently outstanding: -

Title	Date considered by Board / Committee	Report to Board / Committee
Review of Directors payments	January 2010	Managing Director to discuss with Council
Customer Service Excellence Re-Accreditation	May 2013	Comprehensive reassessment in 12 months

### Link to Values

7. This report relates to the company value of being honest, accountable and transparent.

### **Equality and Diversity Implications**

8. Implications will be addressed separately in outstanding reports.

### **Financial Implications**

9. There are no financial implications directly arising from this report.

### **Health Implications**

10. There are no health implications arising from this report.

### **Impact on Customers**

11. There was no impact on customers as a result of compiling this report.

### **Risk Management Implications**

12. There are no risk management implications directly arising from this report.

### **Value for Money Implications**

13. There are no value for money implications directly arising from this report.

### **Environmental Implications**

14. There are no environmental implications directly arising from this report.

### **Consultation carried out**

15. No consultation was necessary when compiling the information in this report.

### **Recommendation**

16. To note the report.