



The Gateshead Housing Company Board of Directors

Thursday, 20 March 2014 at 10am
To be held in the Blaydon Room at Gateshead Civic Centre,
Regent Street, Gateshead
Agenda

Item	Business
1.	Apologies for Absence
2.	Declarations of Interest
	<u>ITEMS FOR DECISION</u>
3.	Minutes (Pages 3-14) To approve as a correct record the minutes of the meeting of the Board held on (a) 16 and (b) 29 January 2014
4.	Matters Arising
5.	Budget 2014/15 (Pages 15-22) Report of Head of Corporate Services
6.	Delivery Plan 2013 to 2015 - Update on Progress (Pages 23-34) Report of Managing Director
7.	Review of Key Performance Indicators and Future Targets 2014/15 – 2016/17 (Pages 35-45) Report of Head of Corporate Services
8.	Review Service Standard Performance Indicators and Future Targets 2014/15 – 2016/17 (Pages 46-55) Report of Head of Corporate Services

Contact: Stuart Gibson Tel: (0191) 433 5308 Date: 13 March 2014

Item	Business
9.	Review of Directors' Expenses Scheme (Pages 56-57) Report of Managing Director
10.	Board Time Limited Task Group – Induction Process and Independent Director Application Form (Pages 58-68) Report of Managing Director
<u>ITEMS FOR INFORMATION</u>	
11.	Minutes of Resources Committee held on 25 February 2014 (Pages 69-74) Attached
12.	Minutes of Assets, Development and Investment Committee held on 26 February 2014 (Pages 75-80) Attached
13.	Minutes of Customers and Communities Committee held on 27 February 2014 (Pages 81-85) Attached
14.	Minutes from Meeting of Keelman Homes Board held on (a) 16 January and (b) 7 February 2014 (Pages 86-92) Attached
15.	Housing Revenue Account and Housing Capital Programme (Pages 93-109) Report of Managing Director
16.	Performance – Third Quarter 2013/14 (Pages 110-143) Report of Head of Corporate Services
17.	Service Standard Performance – Third Quarter 2013/14 (Pages 144-162) Report of Head of Corporate Services
18.	Wrekenton Housing Office Relocation (Pages 163-178) Report of Director of Customers and Communities
19.	Items for Information The following information item is available to download from the company's website: - (i) Forward Plan
20.	Feedback from Outside Bodies and Events
21.	Date and Time of Next Meeting The next Board Meeting will be held on Thursday, 15 May 2014 at 10am in the Blaydon Room at Gateshead Civic Centre.