



The Gateshead Housing Company Board of Directors

Thursday, 18 September 2014 at 10am

To be held in the Blaydon Room, Gateshead Civic Centre, Regent
Street, Gateshead

Agenda

Item	Business
1.	Apologies for Absence
2.	Declarations of Interest
	<u>ITEMS FOR DECISION</u>
3.	Minutes and Matters Arising (Pages 3- 6) To approve as a correct record the minutes of the meeting of the Board held on 14 July 2014
4.	Board Membership (Pages 7-8) Report of Managing Director
5.	Risk Appetite (Pages 9-10) Report of Managing Director
6.	Annual Report of Tenants and Leaseholders 2013/14 Report of Managing Director to follow
7.	Minutes of Customers and Communities Committee held on 11 September 2014 (Pages 11-29) Attached
	<u>ITEMS FOR INFORMATION</u>
8.	Minutes of Resources Committee held on 9 September 2014 (Pages 30-35) Attached

Item	Business
9.	<p>Minutes of Keelman Homes held on 14 July 2014 (Pages 36-39) Attached</p>
10.	<p>Performance – First Quarter 2014/15 (Pages 40-74) Report of Head of Corporate Services</p>
11.	<p>Service Standard Performance – First Quarter 2014/15 (Pages 75-94) Report of Head of Corporate Services</p>
12.	<p>Lettings Report 2013/14 (Pages 95-102) Report of Director of Customers and Communities</p>
13.	<p>Rent Arrears Monitoring and Prevention – 2013/14 (Pages 103-112) Report of Director of Customers and Communities</p>
14.	<p>Keelman Homes New Build – Update (Pages 113-120) Report of Managing Director</p>
15.	<p>The Gateshead Housing Company Community Fund Annual Review 2014/15 (Pages 121-210) Report of Managing Director</p>
16.	<p>Items for Information The following information item is available to download from the company's website: -</p> <ul style="list-style-type: none"> (i) Petitions Update (ii) Outstanding Issues (iii) Forward Plan
17.	<p>Feedback from Outside Bodies and Events</p>
18.	<p>Date and Time of Next Meeting The next Board Meeting will be held on Thursday, 20 November 2014 at 10am in the Blaydon Room at Gateshead Civic Centre.</p>
19.	<p>Exclusion of the Press and Public The Board may wish to consider excluding the press and public from the meeting during consideration of the remaining items in accordance with the indicated categories of the Company's Access to Information Rules.</p>