

# GATESHEAD COMMUNITY TRIGGER

**Have you reported anti-social behaviour to Northumbria Police, Gateshead Council or your landlord?**

**Do you feel the issue is being dealt with?**

**If you have reported anti-social behaviour three times or more within the last 6 months and you feel that NO action has been taken, then you could call for a case review using the new Community Trigger.**

**If you request a review of your case:**

- 1** You will receive an acknowledgement within 3 working days
- 2** Your case will be reviewed by all relevant agencies within 10 working days
- 3** "If the review finds that no action has been taken, a multi-agency review panel will meet to agree any further actions required within 5 working days"
- 4** You will be notified in writing of the outcome of the review within 14 working days

**For further information please contact:**

**Telephone:** 0191 433 2279 (Quote 'Community Trigger')

**E-mail:** [communitytrigger@gateshead.gov.uk](mailto:communitytrigger@gateshead.gov.uk)

**Post:** Community Trigger, Community Safety Team,  
Civic Centre, Gateshead, Tyne & Wear, NE8 1HH

Please note that the Community Trigger is not a reporting or a complaints line. To report anti-social behaviour please contact 0191 433 3990 or [asbcomplaints@gateshead.gov.uk](mailto:asbcomplaints@gateshead.gov.uk)

**Safer Gateshead**  
Safer People, Safer Communities