



The Gateshead Housing Company Board of Directors

Thursday, 21 May 2015 at 10am

To be held in the Blaydon Room, Gateshead Civic Centre, Regent
Street, Gateshead

Agenda

| Item | Business |
|------|---|
| 1. | Apologies for Absence |
| 2. | Declarations of Interest |
| 3. | Minutes and Matters Arising (Pages 3-11) To approve as a correct record the minutes of the meeting of the Board held on 19 March 2015 |
| | <u>ITEMS FOR DISCUSSION</u> |
| 4. | Demand for Council Housing in Gateshead (Pages 12-17) Report of Director of Customers and Communities |
| 5. | Right to Buy Update (Pages 18-24) Report of Director of Customers and Communities |
| | <u>ITEMS FOR DECISION</u> |
| 6. | Annual General Meeting (Pages 25-28) Report of Managing Director |
| 7. | Board Training and Development Plan 2015/16 (Pages 29-31) Report of Managing Director |
| 8. | Governance PI's and Targets (Pages 32-36) Report of Managing Director |

ITEMS FOR INFORMATION

9. **Performance – Year End 2014/15 (Pages 37-71)**
Report of Head of Corporate Services
10. **Service Standard Performance – Year End 2014/15 (Pages 72-90)**
Report of Head of Corporate Services
11. **Minutes of Resources Committee held on 5 May 2015 (Pages 91-95)**
Attached
12. **Minutes of Customers and Communities Committee held on 6 May 2015 (Pages 96-101)**
Attached
13. **Minutes of Keelman Homes Board held on 19 March 2015 (Pages 102-106)**
Attached
14. **Items for Information**
The following information item is available to download from the Company's website: -
 - (i) Annual Activity Report 2014/15
 - (ii) Petitions Update
 - (iii) Outstanding Issues
 - (iv) Forward Plan
15. **Feedback from Outside Bodies and Events**
16. **Date and Time of Next Meeting**
Thursday, 9 July 2015 at 10am in the Blaydon Room, Gateshead Civic Centre, Regent Street, Gateshead, Tyne and Wear
17. **Exclusion of the Press and Public**
The Board may wish to consider excluding the press and public from the meeting during consideration of the remaining item in accordance with Category 4 of the Company's Access to Information Rules