



Report to Customer and Communities Committee

11 February 2016

Title: Anti-Social Behaviour Partnership Update – April to December 2015

Report of: Director of Customer and Communities

Purpose of Report

1. The purpose of this report is to provide an update on anti-social behaviour (ASB) partnership work and neighbourhood activity.

Background

2. The report provides details of the partnership work undertaken between April and December 2015.
3. This includes updates on work undertaken to tackle domestic abuse, hate related incidents, a new initiative to support vulnerable victims and actions in relation to safeguarding adults and children. Further detail is provided on the use of legal applications made available under the ASB Police and Crime Act 2014.
4. Progress against the Safer Gateshead strategic priorities across all neighbourhoods is reported within Appendix 1. These priorities are: -
 - Crime, ASB and Confidence
 - Protecting and Supporting Vulnerable Victims and Communities
 - Harm Caused by Substance Misuse
 - Reduce Re-Offending

Domestic Abuse

5. During this period a total of 223 new cases were reported, as compared to 197 for this period in 2014/2015. This represents an increase of 12%.

Sub Categories

6. To help us to effectively address domestic abuse and identify trends, investigating officers record the specific sub category of behaviour towards victims. These are: -
 - Physical – Aggressive behaviour usually resulting in physical injury.

- Emotional – Behaviour that causes the Victim to feel worthless and uncared for.
- Psychological – Mistreatment with the intent to cause mental or emotional harm.
- Financial – Withholding or controlling all finances.
- Sexual – Unwanted and/or inappropriate intimate behaviour.

7. The types of Domestic Abuse reported are as follows: -

- Physical 148
- Emotional 57
- Psychological 10
- Financial 4
- Sexual 4

8. Cases reported during this period are broken down by; gender, age, neighbourhood area and closure reason within Appendix 2.

Closed Cases

9. During this period, we closed 203 cases relating to Domestic Abuse. The reasons for closure are detailed in Appendix 2.

Current Open Cases

10. There are currently 61 open cases of domestic abuse as at 31 December 2015. This is an increase of 10% compared with the same period last year when 55 cases were open. Current cases are broken down by neighbourhood as follows:

Neighbourhood Area					
Central	Inner West	West	East	South	Total
22	9	11	13	6	61

Multi-Agency Risk Assessment Conference (MARAC)

11. 19 MARAC meetings were attended during this period and 476 research forms were completed. The information provided on these forms includes information relating to tenancy details; rent arrears, anti-social behaviour cases, housing applications; current or pending legal actions that TGHC may be pursuing, as well as any local knowledge or intelligence.

12. Of the 476 research forms that were completed, 224 (47%) victims lived in council tenancies and 122 (26%) perpetrators were council tenants or were living-in with a council tenant.

13. Actions agreed from the MARAC can be found in Appendix 3.

Domestic Abuse Training

14. Two Neighbourhood Relations Officers (NRO's) remain trained facilitators to deliver a range of domestic abuse training courses. During this period domestic

abuse awareness training was delivered to an additional 20 TGHC employees and to date 36 employees have received training this financial year.

15. During November these NRO's presented awareness training to 18 attendees from across different council services. The same month both officers attended accredited training with other facilitated trainers on the MARAC process. Learning outcomes from this training have been shared with their colleagues within NRT and will be further disseminated within future employee training sessions.

Domestic Abuse Champions

16. Eight officers attended two briefing sessions arranged by the Police Crime Commissioner and South of Tyne authorities that were held in July and September to support them in their roles as workplace champions. This involved receiving updates from academic speakers on research into the psychological factors identified within perpetrators of domestic violence and sharing best practice on producing effective workplace policies for victims. Further information was presented on rape examination centres and sexual violence advice and counselling services which are available for male and female victims.

National White Ribbon Campaign

17. A partnership event was held during November which was attended by two NRO's to celebrate the tenth anniversary of the national white ribbon campaign to prevent violence against women and girls. Presentations were given by a wide range of speakers including a female victim of domestic abuse. Northumbria Police gave an update on technology which is being developed to locate the whereabouts of victims and perpetrators and to ensure this can be effectively monitored to prevent repeat incidents. Further a local solicitors firm gave a presentation to discuss legal advice which would be given to victims including protective measures available under the Family Law Act such as non-molestation and occupancy orders.

Repairs and Security Measures

18. 154 repairs or security measures have been completed during this quarter, benefitting 123 victims of domestic abuse.
19. The average cost of a repair during this period is £61.

Hate Incidents

20. During this period 40 new Hate Incident cases were reported. This is an increase of 12% compared to the same period last year when 35 cases were reported.
21. All 40 cases reported during this period resulted in further action being taken.

Closed Cases

22. During this period, we closed 34 cases relating to Hate Incidents. The reasons for closure are detailed in appendix four.

Open Cases

23. There were nine ongoing cases in relation to Hate Incidents as at 31 December 2015. This is a decrease compared to the same period last year where 15 Hate Crime cases were open.

Repairs and Security Measures

24. Three security measures were completed for two victims of hate crime incidents during this period.

Safer Gateshead Hate Crime Strategy

25. TGHC have contributed to the revised version of Safer Gateshead hate crime strategy. This document which is due to be launched during March 2016 has identified four priorities in relation to hate crime in Gateshead: -
- Improving the approach to prevention
 - Continuing to increase the proportion of hate crimes and incidents that are reported
 - Improving the level of support available
 - Delivering a coordinated approach to enforcement action
26. A hate crime strategy action plan will be developed which will be monitored and progressed at the hate crime and tension monitoring meeting that we continue to attend. This meeting has also been reviewed and issued with new terms of reference which include the requirement to produce an annual work programme each calendar year. An update on this partnership working will be provided to committee within the next report.

Hate Crime Policy

27. During July 2015, we reviewed our Hate Crime policy guidance and a copy of the updated version has been posted on the Board Members Website for information.

School Based Anti-Discriminatory Project

28. Further to an update within the previous committee report the school based anti-discriminatory project working was completed during September 2015 by GemArts with Joseph Swan Academy and Heworth Grange Comprehensive schools.
29. The project centred young people being engaged in creative participant led lessons with local artists. This resulted in the production of a series of poster work and a short animation to promote hate crime reporting. An evaluation of the project which captures learning outcomes was jointly completed with GemArts by a Neighbourhood Relations manager and Involvement & Diversity Officer. Committee are also asked to note that the project has been submitted for several awards including the Chartered Institute of Housing (CIH) and Inside Housing magazine UK Housing Awards 2016 under the category of 'An outstanding approach towards tackling anti-social behaviour'. Shortlisting for this award is

due to take place in April 2016 and a relevant update will be provided to committee in a future report

30. Further details on the project evaluation, materials produced and other award submissions are included for committee's attention within the customer involvement activity report.

ASB Legal Tools and Powers

31. Further to an update in the previous committee report, the first public spaces protection order (PSPO) was successfully obtained during November within the Kibblesworth area in an attempt to stop motorbikes and quad bikes from causing nuisance by using public tracks and footpaths. This was the first use of the order by any of the Tyne and Wear authorities. An update on this application is provided within appendix one.
32. We have updated our ASB policy and procedures to reflect guidance on new tools and powers. This document has been posted on the board members website for information.

Safer Neighbourhoods Framework Review

33. We have been consulted during this period on a review of thematic meetings held as part of the Safer Neighbourhoods Framework. This has resulted in the cancellation of Safer Neighbourhood Group meetings. Tasking and Co-ordination meetings will continue to take place however these will now be held on a monthly basis as opposed to fortnightly.
34. Updates will be provided to committee on relevant future developments as other recommendations from this review are taken forward.

Anti-Social Behaviour Victim Volunteer Support

35. Discussions have taken place with Community Safety and Neighbourhood Management in relation to funding provided by the Police Crime Commissioner (PCC) to develop and train volunteers to support victims of anti-social behaviour.
36. A number of people who currently volunteer in different capacities have expressed an interest in these new roles and further recruitment will be encouraged during February through media publicity.
37. Volunteers will receive appropriate training on counselling, listening skills and managing risk. Bespoke training from relevant agencies such as ourselves, Northumbria Police and the private landlord's team will be delivered as part of the volunteer's induction. It is hoped the training offered can subsequently be developed into an accredited qualification. An update on the development of this role and detail on subsequent referrals made will be provided to the committee within the next report.

Multi-Agency Safeguarding Hub (MASH)

38. Between April 2015 and December 2015, 316 research requests were completed for cases discussed in the MASH meetings.

Children and Families

39. Neighbourhood Relations continue to provide Children and Families with detailed tenancy information to assist with their referrals in relation to young persons and their families. During this period we completed 111 tenancy research requests, including information on current or previous ASB cases and tenancy details such as household composition and any rent arrears owed.

Families Gateshead

40. We undertook 413 tenancy research requests during this period in respect of Families Gateshead case referrals.
41. Partnership arrangements were established in June 2015 with the Family Intervention Team (FIT) and during this period eight referrals were made to FIT.
42. Four cases did not meet the criteria to be offered support. This was on basis that there was already current involvement in place from statutory services.
43. Four referrals were accepted as meeting the criteria for support; one family engaged; two refused the offer of support and one did not engage with efforts to contact.
44. Case reviews continue to be undertaken to identify suitable referrals for support. An evaluation of partnership arrangements is currently being undertaken and an update will be provided within a future report.

Missing Sexually Exploited and Trafficked Children Group (MST)

45. Six meetings have taken place during this period which involved research on 16 young persons, three of these young persons lived in council tenancies.
46. Additional research was requested in relation to a housing application for a family member and regarding three other council properties which a vulnerable person was visiting.

Mental Health Link Workers – Housing Services

47. Five referrals have been made to the Council's mental health link workers in relation to obtaining advice on resolving specific housing issues or to establish additional support from community mental health teams.

Multi-Agency Public Protection Arrangements (MAPPA)

48. During this period 13 MAPPA panels were attended which involved undertaking research from TGHC records on 19 cases which were discussed within subsequent meetings. Further updates on MAPPA meetings will be provided within future partnership reports.

Safeguarding Adults

49. During this period, nine concerns have been made for adults at risk. Referrals were made from the following areas;

- East 1
- West 0
- South 2
- Central 6
- Inner West 0

50. Outcomes to referrals made can be found in Appendix 4.

51. Two Neighbourhood Relations Managers and the Older Persons Housing Managers have also attended training on the Council's Safeguarding Adults Policies and Procedures which has been reviewed in line with the Care Act 2014.

Safeguarding Children

52. During this period, eight referrals have been made. These referrals were made from the following areas;

- East 1
- West 1
- South 5
- Central 1
- Inner West 0

53. Outcomes to referrals made can be found in appendix four.

Customer Involvement

54. The ASB service improvement group has met twice during this period. However November's meeting was cancelled as a number of customers were unable to attend.

55. Additional comments from the group have been incorporated in a revised version for the customer leaflet on reporting ASB problems. This document will now be shared with partner agencies for their views before a final version is produced for customers.

56. Arrangements have been made for the Youth Offending Team (YOT) and Families Gateshead to attend future meetings. Updates from the SIG meetings and their work-plan will be provided within the next committee report.

Link to Values

57. The report relates to the following values of the company:-

- Customer focused
- Accountable
- Inclusive, valuing diversity
- Innovative

Risk Management Implications

58. Tackling anti-social behaviour effectively has continued to be a key priority both nationally and locally for tenants in Gateshead. The company's commitment to

addressing this issue is recognised through our delivery plan priorities and revised Anti-Social Behaviour policy and procedures.

Financial Implications

59. There are no financial implications arising directly from this report.

Value for Money implications

60. The use of volunteer services to provide support for victims will offer value for money in relation to reducing the need to procure services.

Equality and Diversity Implications

61. Delivery of the anti-discriminatory project has produced materials which will be used to educate young persons about prejudice and tolerance and promote community cohesion.

Health Implications

62. Through promptly identifying Safeguarding issues we seek to promote the health and wellbeing of our customers and further work with partners to remove customers from serious risk of harm.

Environmental Implications

63. There are no environmental implications as a result of this report.

Recommendation

64. The views of the committee are sought on whether it is satisfied with the ASB partnership update from April to December 2015.

Central Neighbourhood Update

Crime, ASB & Confidence

Central Neighbourhood Policing Team (NPT) commenced a crime prevention initiative during November known as Operation Forager. This is aimed at preventing burglaries from occurring and helping residents to protect their home from burglars. The operation is based around research from University College of London on burglary patterns which has shown that burglars tended to strike in patterns targeting homes near to other homes which had previously been burgled. Information is therefore sent by Central NPT of any properties where burglary crimes have occurred to allow Police or agencies to be vigilant and undertake reassurance activities such as high visibility patrolling within the immediate locality a radius of 250 metres.

It has been agreed that if any victims are council tenants, joint visits will be undertaken at the earliest opportunity to offer support and if appropriate security measures to protect their homes and goods. To date there have been no joint visits undertaken and updates on this progress will be included within future reports.

A notice to extend an introductory tenancy was served on a tenant in Warwick Court in November following reports of noise nuisance and damage at the property. The tenant did not appeal this and will therefore not become a secure tenant for further 6 months, allowing the opportunity to amend behaviour.

An application for a Public Spaces Protection Order (PSPO) was presented by the central neighbour policing Inspector to partner agencies at Decembers ASB Panel meeting. Police are seeking to impose this order to address anti-social behaviour in the Bensham and Saltwell area. In particular to cover the streets located adjacent to Saltwell Park. Proposed terms are to prohibit the drinking of alcohol and congregation of large groups. The Order would also seek to prohibit anti-social behaviour such as raised voices and shouting, the use of foul language and throwing of objects. An update on this proposed application will be provided within a future report.

Protecting and Supporting Vulnerable Victims and Communities

A 12 month suspended Possession Order was obtained in June following complaints of noise nuisance at a property at Coatsworth Court. The tenant failed to modify their behaviour and further evidence of nuisance was gathered, showing that they had breached the terms of the Suspended Possession Order. A warrant was secured from Court and they were subsequently evicted during October which protected other residents from further nuisance.

The Neighbourhood Relations Team applied for an Injunction Order following reports that a tenant of Priory Court was verbally abusive towards officers of The Gateshead Housing Company and other residents. Further that they were causing noise nuisance. At court, the tenant agreed to sign an Undertaking to keep the peace but shortly after, the tenant decided to terminate their tenancy and has now moved.

In August a Sustainable Communities Fund bid was approved to provide a victim of hate crime with additional fencing. The fencing was erected at the property after the tenant had reported that they were being targeted by unknown persons deliberately

putting rubbish and dog mess in their garden. Since the fence was installed there have been no further problems.

In response to the terrorist attacks in Paris which occurred during November Central Neighbourhood Policing team launched Operation Calm to provide an increased presence and reassurance in particular to our Jewish and Muslim communities. The operation was expanded during December to include all significant religious places. Police have confirmed that communities have not identified any resultant tensions.

East Neighbourhood Update

Crime, ASB and Confidence

A Notice of seeking Possession was served on a tenant in Leam Lane following receiving an eight month custodial sentence, suspended for 24 months for a wounding offence.

A Notice of Seeking Possession was served during November 2015 on a tenant from Wardley in relation to criminal convictions by their son. As the offences related to an isolated incident and no other breaches of tenancy have occurred the NOSP has not been pursued and will remain active until November 2016. This will allow an application to be made directly to court in the event of future breaches of their tenancy agreement

In response to complaints about the behaviour of a Leam Lane tenant and a visitor to their home we applied for a court hearing and this took place in October 2015. A Postponed Possession Order was granted with terms which prevented the visitor from being at the property. Despite being offered appropriate support this tenant has now decided to terminate their tenancy during January 2016.

As a result of a criminal conviction by a tenant's son for a serious physical assault in High Lanes, an application was made in September for a court hearing. An initial hearing has taken place and we are currently awaiting a final hearing date to conclude matters. An update on this case will be provided within the next committee report.

An application was made to the County Court after a tenant from Heworth breached the terms of a suspended eviction warrant due to visitors to their home being arrested in July 2015. At a court hearing in December 2015 the terms of the suspended warrant were varied which allows the tenant to remain in their home but prevents four known persons from visiting or being present in the tenants home. One of the named persons is currently subject to an extensive Anti-Social Behaviour Order and was released from prison in January 2016.

Protecting and Supporting Vulnerable and Communities

An injunction was granted against a tenant from the Wellington Street Estate due to their abusive and threatening behaviour towards other residents in the area. At the court hearing, the Defendant admitted the majority of the evidence that had been presented. She breached the injunction in November and received a 28 day prison sentence. This was postponed for the duration of the order which ends in October 2016. The judge advised her that if she breached the order again she would receive a custodial sentence. Since applying for the order we have liaised with the community mental health team to help moderate their behaviour.

In December Northumbria Police asked the Neighbourhood Relations Team to carry out joint visits to parents/guardians of five youths in Leam Lane and Wardley who had received their first convictions linked to disorderly behaviour in and around Fewster Square. This was to try and ensure that the families were aware of the potential repercussions of the behaviour and to minimise the risk of further issues.

One case was referred to the council mental health workers based in Housing Services during September. The referral was made after an Injunction had been served to prevent the tenant from being abusive and threatening to their neighbours. A series of joint visits and communication has taken place with the tenant which identified support needs which the tenant has engaged with. To date their behaviour has subsequently moderated which has helped to sustain their tenancy by preventing the need for more formal action.

West Neighbourhood Update

Crime, ASB and Confidence

During November, Police and Safer Communities team were alerted to large numbers of young people indulging in serious risk taking activities by taking illegal drugs (mephedrone and ecstasy) and psychoactive substances (legal highs) in a field near the Metro Centre. There were concerns that this could result in a serious incident or fatality. An extraordinary partnership meeting was therefore held in December to discuss the concerns and share intelligence which was attended by a Neighbourhood Relations Officer (NRO).

We agreed to carry out follow up actions in relation to any arrests or incidents which involved council tenants, whilst Police put a Dispersal order in place and undertook targeted patrols of the area and attended Thomas Moore School to educate and warn pupils about the dangers of illegal drugs. Youth Services and Platform (the Young People's Drug and Alcohol Service) also carried out detached work to engage with young people about the dangers of drug and alcohol use. The issues have significantly improved and there has been no requirement for us to undertake any specific actions.

Three Interim Injunctions were granted against males, who were causing anti-social behaviour and serious harassment in the Highfield area. The males live out of the area and are not council tenants or household members, but are known to travel to Highfield on a regular basis. We worked closely with the West NPT to prepare statements and apply for injunctions to include exclusion areas around the Pipebridge Estate and surrounding areas. At the return court hearing the perpetrators appealed against the injunction as they disagreed with the boundaries; however this was upheld at court by the judge who made the injunction permanent with no end date.

Following a raid by Police at a property during October, the tenant and their partner were arrested and charged with several drug related offences. No convictions have been obtained as yet and a number of vulnerabilities have come to light since the arrests occurred. We are currently liaising closely with several agencies including statutory services to address issues and determine what actions will be taken should convictions occur.

Protecting & Supporting vulnerable victims and Communities

Additional fencing was secured via Sustainable Communities Fund for a victim of domestic abuse in Ryton which was erected in December. These works along with external lighting have allowed the tenant to feel safer in her home and to remain in the property.

The Sustainable Communities Fund was also accessed to help alleviate long standing tensions between neighbours in Crawcrook. This has now prevented a dog from being able to enter another neighbour's garden area and other perceived breaches of privacy such as children playing and staring which had resulted in complaints being made.

Inner West Neighbourhood Update

Crime, ASB and Confidence

An eviction was carried out at an address in Teams in October following the tenant's partner being convicted of an offence of burglary in the local area. Residents had previously expressed concern at the anti-social behaviour connected to the address. Letters have been sent to neighbours in the immediate vicinity advising them of the eviction and to provide reassurance that robust action will be taken in relation to criminal and anti-social behaviour.

After a shed fire in Sunnyside which the Police classified as attempted arson, an application was made under the Safer Communities Fund which led to intermediate fencing being replaced between neighbours. The fence has improved security in the area and there have been no further incidents since it was erected.

In Teams, an application for Sustainable Communities funding was requested in October to try and curb nuisance caused by dog walkers and the general public using a tenant's garden as a short cut through the estate. Additional fencing and a gate have now been erected and existing fencing heightened to try and reduce the impact of the behaviour on residents. Residents have informed us that this has had a positive impact and resolved their problems.

Protecting Vulnerable Victims and Communities

A Notice of Seeking Possession was served on a tenant from Whickham in November following incidents of; noise nuisance, police attendances at the property, harassment against a former partner and being convicted of breaching a restraining order. As problems at the address continued after the notice was served interim injunctions were obtained in December 2015 against the tenant and their partner to protect local residents from continued nuisance.

A full Injunction was subsequently awarded for 12 months however the police informed us about further breaches of their injunctions. A committal hearing took place where the presiding Judge determined the breaches should remain on file. The Judge also ordered that due to Human Rights considerations the terms of the Injunction should be revised to allow the two parties to communicate as they are in a relationship.

Legal services have been instructed to obtain a court date in respect of a claim for possession and an update will be provided within a future committee report.

A perpetrator of domestic abuse was rehoused which allowed the joint tenancy to be assigned to their partner so that they could remain living in the family home with their children. Support is also being offered to the family by a number of different agencies to try to ensure that they can maintain their respective tenancies.

A resident from the Teams area was provided with assistance to move to another area following a recommendation from Northumbria Police. This was after information was received that they would be at risk of harm if they remained in their property.

South Neighbourhood Update

Crime, ASB and Confidence

The first public spaces protection order (PSPO) was successfully obtained within Kibblesworth during November. The order covers a designated area including the country bridleway, old railway line and Lamesley footpaths. Kissing gates have been erected via the sustainable communities fund to help enforce the order which gives the police and council officers powers to fine anyone caught riding a motorbike within the exclusion area.

During July we attended court in relation to noise complaints and criminal convictions of a tenant in Wrekenton. The District Judge granted an outright order and was satisfied on the evidence presented that the tenant should be evicted. However the tenant appealed against this decision during August. An appeal hearing then took place in December where it was ordered a trial should take place during April 2016.

Following reports of drunken disturbances from a property in Beacon Lough East, Notice of Seeking Possession was served during July 2015. An application was made to county court and a hearing took place in November 2015 where the District Judge awarded a Suspended Possession order against the tenant. There have been no subsequent problems since.

A number of complaints of noise nuisance and allegations about substance misuse were received about a tenant within Low Fell. A Notice of Seeking Possession was served in November. This led to an improvement and the tenant moderating their behaviour. As such it has been agreed that the Notice will not be progressed to court unless further incidents of nuisance occur, allowing the tenant the opportunity to sustain their tenancy.

Protecting and Supporting Vulnerable Victims and Communities

In March 2015, an Anti-Social Behaviour Injunction was granted against a local resident who was involved in threatening and intimidating other residents in the Springwell and Wrekenton Estates. The order excluded the perpetrator from the estates in order to protect the victims and the wider community. The perpetrator failed to adhere to the terms of the order and an application was made to the county court in December 2015 to extend the order for a further term of 6 months from the original expiry date. A leaflet drop was carried out to all households within the exclusion zone, over one thousand properties, advising of the new terms of the order and also who to contact if the perpetrator is found in breach of the order.

Operation Sentinel has been ongoing since September 2015 involving visits to homes by police officers to identify properties that may be targeted by to provide crime

prevention advice and help keep residents safe. During door to door visits police officers have also been encouraging neighbours to help keep an eye on vulnerable people who live nearby.

As a result of police visits four referrals have been received which has resulted in vulnerable tenants being provided with; security measures to their doors; external lighting and a repair to an access gate.

A Notice of Termination was served in October 2015 on an Introductory Tenant in Beacon Court which followed reports of noise nuisance at the flat and verbal abusive towards several vulnerable residents within the block. The tenant submitted an appeal against the notice and this was dismissed by the panel. A hearing date has been applied for at court in order to end the tenancy.

An eviction order was granted in October against joint tenants of Willerby Court which gave them 28 days to leave their home. This order was awarded for noise nuisance, harassment and verbal abuse towards staff of The Gateshead Housing Company. The tenants have failed to leave the property within the timescale set, and an eviction date has now been applied for.

Domestic Abuse Cases Breakdown:

Age	Female victim	Male victim	Total
18 – 24	54	1	55
25 - 40	97	1	98
41 - 59	37	10	47
60 +	7	4	11
Unknown	9	3	12
Total	204	19	223

Breakdown by Area:

Neighbourhood Area					
Central	Inner West	West	East	South	Total
52	20	42	67	42	223

Closed Cases

203 cases were closed or resolved in this period

Domestic Abuse Case Closure Reasons

- 89 Multi Agency Risk Assessment Conference (MARAC - recorded for partnership arrangements) Cases
- 66 Resolved without the need for legal action
- 18 Customer Re-housed
- 11 Non-engagement from Customer
- 8 Customer ended their tenancy
- 6 Written warning issued
- 1 Legal action taken against Perpetrator (injunction)
- 3 Referred to other Agency
- 1 Perpetrator ended their tenancy

203 Total

MARAC Actions

Actions agreed from the MARAC meetings are as follows:

Tag address	476
Offer additional security	23
Offer advice on housing options	23
Encourage victim to engage with support agencies	17
Consider tenancy enforcement	12
Provide additional info to MARAC coordinator	7
Feedback MARAC	5
Submit adult concern	4
Interview perpetrator	3
Provide victim's address and contact details	3
Submit child concern	2
Make Referral to EVOLVE for Perpetrator	2
Check ASB at Property	2
Link with ASCD re adaptations to Victims property	1
Joint visit with NTW	1
Joint visit to Victim with IDVA	1
Place warning alert on Perpetrator	1
Interview victim Re: Tenancy	1
Housing check on victim	1
Attend strategy meeting re victim	1
Look at legal actions to end joint tenancy	1
Explore new civil injunction	1
Provide update on arrears action	1

The cases that were researched involved different perpetrator/victims of domestic abuse. See below for details:

Male perpetrator to female victim	403
Male perpetrator to male victim	5
Female perpetrator to female victim	5
Female perpetrator to male victim	19
Family violence	33
Honour Based Violence	4
Under 18 victim and perpetrator	5
LGBT	2

Hate Incidents - Case Closure

- 26 Resolved without the need for legal action
- 5 Written warning issued
- 1 Perpetrator ended their tenancy
- 1 Complainant ended their tenancy
- 1 Legal action taken against perpetrator

Safeguarding Adults Referral Outcomes

The following outcomes were reached:

- 4 – Support provided and situation resolved.
- 2 – Customer declined support.
- 2 – Non-engagement from customer.
- 1 – Support already in place.

Safeguarding Children Referral Outcome

The following outcomes were reached;

- 3 - Contact established, however no further action required.
- 3 - Family already allocated a Social Worker
- 1 - Advice given to Parents by Social Services
- 1 - Child subject to Child Protection – Core Group